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COMPLIANCE AND REGULATION OFFICER

Global Regulatory Management | Standards and Tools | Quality Management

Strategic leader skilled in implementing and directing global corporate compliance programs. Strong focus on customers and markets with an enterprise approach that crosses lines of business. Corporate champion of homologation initiatives experienced in influencing policy through activist role on industry associations. Proven track record of developing teams and individuals.

SKILLS & CORE COMPETENCIES: International & Domestic Regulations • Standards • Legal Guidelines • Approvals • Policy Leadership • Manufacturing • Automotive & Architectural Products • Conformity of Production • Audit Leadership • ISO Standards • Risk Management • Training & Development • Talent Management • Cross-Functional Collaboration • Matrix Management • Influencing • Compliance Review

PROFESSIONAL EXPERIENCE & SELECTED ACHIEVEMENTS

SMITH INDUSTRIES CORP.: Auburn Hills, MI

2001-2015

Smith Industries is a manufacturer of glass, automotive, and building products.

Director of Homologation | Standards & Certification | Product Compliance (2010-2015)

Led global corporate compliance with government and industry regulations and standards across product lines. Oversaw team of 5 in managing regulatory and TQM quality certification processes, liaising with government officials, directing product and quality testing, and monitoring and implementing new standards, laws, and regulations. Ensured consistency across manufacturing facilities through deployment of conformity of production programs. Represented Smith Industries and promoted standards with industry trade groups and associations.

- **Supported Smith Industries' corporate interests in standards and certifications** and shaped policy through chairmanships and memberships in industry and trade organizations.
- **Managed standards compliance** for U.S. Department of Transportation (DOT), Consumer Product Safety Commission (CPSC), ANSI (Z97.1), ECE, CCC, and other governing bodies.
- **Spearheaded deployment of Conformity of Production programs across North American manufacturing facilities.** Co-developed training and audit processes standardizing production and enhancing quality.
 - **Collaborated cross-functionally with operational leadership to influence adoption of common standards and methods** substantially reducing nonconformities and empowering line managers.
 - **Partnered with IT to develop and deploy intranet knowledge base** sharing best practices and enabling centralized data collection.
- **Drove consistency in manufacturing processes and decrease in defects via creation of global Corrective Action Plan (CAP) database.** Enhanced companywide issue resolution, tracking, and transparency.
- **Successfully maintained companywide ISO certifications as lead auditor for plants.**
- **Developed and promoted 2 staff members into organizational leadership roles** via preparation through individual development plans and stretch assignments.
- **Co-created conflict minerals reporting framework** with internal leaders from Legal, Supply Chain, and Environmental, Health, and Safety departments.

SMITH INDUSTRIES CORP., continued...

Manager, Type Approvals (2002–2010)

Directed project team in managing compliance with product and process regulations and standards. Reviewed, interpreted, and approved regulatory guidelines, represented Smith Industries on trade associations and industry groups, and led training of internal auditors on quality standards.

- **Led team in creation of internal audit program** qualifying plant employees to monitor quality standards and enable decentralized compliance.
- **Developed and deployed comprehensive training program** for selected auditors in ISO 9001:2000 and ISO/TS 16949:2002.
- **Managed Homologation department** in absence of department Director.

ISO & Quality Support Specialist (2001–2002)

Rolled out and implemented new companywide corporate quality standards. Started as contractor and transitioned to full-time employee.

- **Drove transition of 133 business units from 1994 version of ISO 9001 to year 2000 standard.** Developed custom curriculum, delivered classroom and one-on-one training, and served as subject matter expert.

ADDITIONAL RELEVANT EXPERIENCE

DAIMLERCHRYSLER MOTORS CORPORATION: Louisiana, Michigan, and West Virginia 1998–2001
Sales and Marketing Leadership Roles

ELECTRONIC DATA SYSTEMS (EDS): Michigan and Pennsylvania 1995–1998
Sales Consulting Roles

EDUCATION

UNIVERSITY OF MICHIGAN: Ann Arbor, MI
Bachelor of Arts in Communications

PROFESSIONAL AFFILIATIONS & LEADERSHIP

ACCREDITED STANDARDS COMMITTEE (ASC) Z97 – Chairman

ISO/TC 160 GLASS IN BUILDINGS – Chairman, SC2

GLASS ASSOCIATION OF NORTH AMERICA (GANA), FLAT GLASS MANUFACTURERS DIVISION – Past Chairman

SAFETY GLAZING CERTIFICATION COMMITTEE (SGCC) – Past Member, Board of Directors

GLAZING INDUSTRY CODE COMMITTEE (GICC) – Member

SOCIETY OF AUTOMOTIVE ENGINEERS (SAE) GLAZING MATERIALS STANDARDS COMMITTEE – Member

ISO/TC 22 SC35 USTAG, LIGHTING AND VISIBILITY – Member